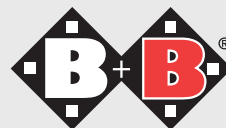


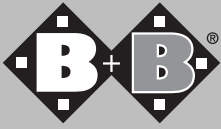
Bischoff & Bischoff

Instruction manual



Enjoy mobility.

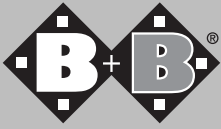




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1. Preface

You have selected a high-quality electric wheelchair from Bischoff & Bischoff. Thank you for your trust in our products. The electric wheelchair has been designed to give you many advantages and to meet your needs. The wide range of adjustments for lower-leg length, knee angle, seat width, seat and seat-back angle and the option of placing the control on the right or left make it easy to adjust the wheelchair to the user's individual body size.

The wheelchair can optionally be fitted with electrically adjustable components. In this case it is supplied with the R-net control. The descriptions of basic adjustments in this manual refer exclusively to the manual adjustments of knee angle, seat angle and back angle.

The electric wheelchair is designed for use inside and outside.

Please read and follow the instruction manual carefully before using your new electric wheelchair for the first time. The manual is an integral and important component of the wheelchair. Keep the instruction manual at hand and include with the wheelchair when you transfer it to another owner. Repairs and adjustments require specialised technical training and must be carried out by Bischoff & Bischoff authorised dealers only.

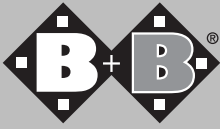
1.1 Signs and symbols



Caution! Indicates specially safety-relevant instructions. Follow instruction manual.



Important! Indicates particularly useful information in the specific context.



2. Important safety instructions

2.1 General safety instructions

Practise using your new wheelchair on a small, flat area first to prevent falls and hazardous situations. We recommend having an assistant with you at this time.

Before using the wheelchair check that all attached components are correctly fastened.

Before using the wheelchair practise operating it on a level and restricted area. You should intensively practise using the brakes and accelerating in a straight line and in curves.

Please note that changes in the balance of the wheelchair by body movements or the load may increase the risk of tipping to the side and backwards. The wheelchair must not be used to transport more than one person or loads. Note the intended use. Never use the wheelchair under the influence of alcohol or other substances that could detract from your alertness or physical and intellectual acuity.

Always use ramps to drive over obstacles.

Do not travel into an obstacle (step, kerb) without braking.

Be aware that the wheelchair may tip over when driving over rough areas, hoists and ramps. Make sure that the clearance to the sides, above and below is sufficient.

The controls must always be switched off when you get on or off the wheelchair.

Always follow the traffic regulations on public streets. The lights on the wheelchair must always be visible to other traffic and pedestrians

Wear bright, conspicuous clothing as much as possible. You will be more visible in traffic. Please note that padding that is exposed to direct sunlight may become hot and burn your skin if it comes into contact with it. Cover these parts or protect the wheelchair from direct sunlight.



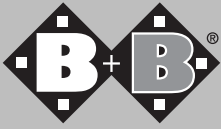
Note that the wheelchair can only be pushed with the drive uncoupled or on a level surface. This disables the electromechanical brake. If this is not observed fatal injuries may occur.

2.2 Information on EMC interference

Even though the wheelchair conforms to all applicable EMC Directives and standards, other electrical devices (e.g. mobile telephones) may cause interference with the electric wheelchair or it may itself cause interference. If you note any such interference, either switch off the other device or your electric wheelchair and move it away from the interference.

2.3 Brakes

The wheelchair is brought to a stop by the automatic brake when the joystick is released. When the wheelchair is being pushed no parking brake is available when the drive is disconnected. The drives must be connected to park the wheelchair.



2.4 Safety in vehicles

Please note that the wheelchair must not be used as seating in a vehicle. The user must transfer from the wheelchair to a standard vehicle seat.

The wheelchair must be secured to prevent movement.

2.5 Travelling in traffic

The wheelchair is designed for use indoors and outdoors. Please note that the wheelchair will be operating in traffic and it must conform to laws and regulations governing traffic.

Do not endanger pedestrians or other traffic by careless driving, particularly on footpaths.

2.6 Purpose

The Neo electric wheelchair is designed for use inside and outdoors for persons who are unable to walk.

It is sufficiently compact and manoeuvrable for indoor use and can also cover medium distances and minor obstacles outdoors. Under EN 12184 it is classified in Category B.

The maximum load capacity is 200 kg

2.7 Indication

Walking disability or serious difficulty in walking as a result of

- paralysis
- loss of limb
- defect or deformity in limbs
- joint contractures
- joint damage (not on both arms)
- other conditions

The use of an electric wheelchair is indicated if the use of manually operated wheelchairs is impossible because of the handicap but competent operation of an electromechanical drive is still possible.

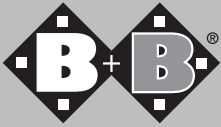
2.8 Contraindication

Electric wheelchairs are not suitable for persons

- with severe equilibrium disorders
- with reduced and inadequate vision
- with serious cognitive restrictions

2.9 Declaration of Conformity

B+B as the manufacturer of the product declares in sole responsibility that the Neo electric wheelchair fully complies with the requirements of Directive 93/42/EEC.



3. Overview of product and accessories

3.1 Checking the delivery

All B+B products are inspected before they leave our factory and the CE mark is applied. The wheelchair is supplied in a special carton. After unpacking the wheelchair, keep the carton if at all possible. It can be used for subsequent storage or return of the product.

The wheelchair generally is delivered and instruction in its use is given by a qualified dealer in medical products.

If the wheelchair is delivered by rail or road transport it must be inspected for shipping damage in the presence of the delivery person. If any damage is detected, contact our customer service department immediately (Tel.: + 49 700/6000 7070).

Check the contents of the package for completeness and damage. If any discrepancies or damage are detected, contact our customer service department immediately (Tel.: + 49 700/6000 7070).

3.2 Package

Check the contents of the package for completeness immediately on receipt.

The package contains:

- packaging material
- electric wheelchair (ready for use with 2 batteries)
- VR2 control (R-net with electrical adjustment of components)
- battery charger
- seat cushion
- tool kit
- instruction manual

3.3 Overview

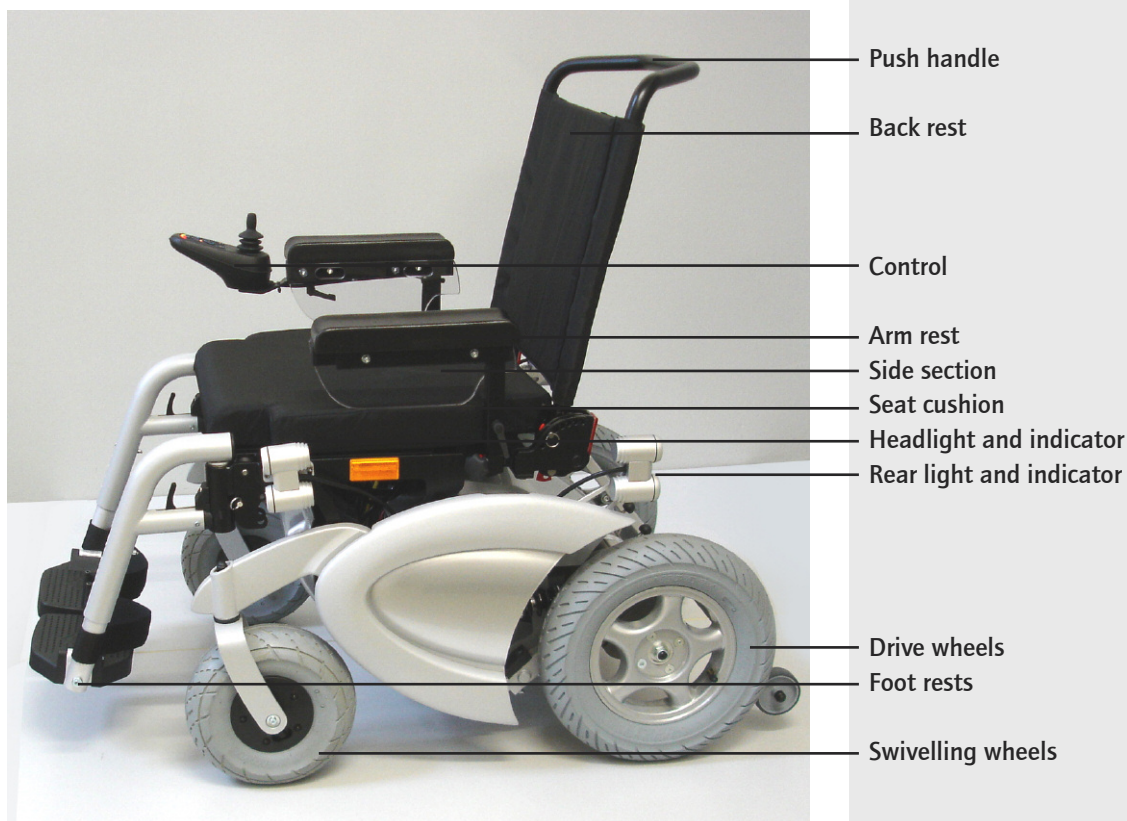


Fig. 1

3.4 Adjustment

Before using the wheelchair for the first time it must be adjusted for your body size. This is the only way to ensure extended use without fatigue in a physiologically correct posture. The basic adjustments of the wheelchair are described below. You should have all adjustments made by your dealer.

3.4.1. Leg rests

Lower leg length

- The lower leg length can be adjusted over a range of 35.5 - 42.5 cm.
- Loosen the screw and pull the bolt out
- Set the required height.
- Insert the bolt and tighten the screw.



Fig. 2



Make sure that new self-locking nuts are always used for complete security.

Foot plate angle

- The angle of the foot plate can be adjusted by a toothed rack.
- Loosen the screws at the side of the foot plate.
- Set the angle of the foot plate as required.
- Tighten the screw again. Use Loctite 243 for fastening.

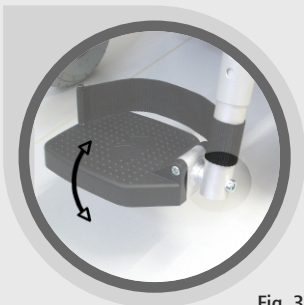


Fig. 3

Knee angle

- The angle of the leg rests can be adjusted by a perforated plate.
- Release the red locking clip on the inside and pull the pin out.
- Move the leg rest to the desired position.
- Insert the pins and lock them with the locking clip to lock the leg rest in position.

3.4.2 Seat

Seat depth

- The seat depth can be adjusted from 42 to 51 cm.
- First remove the seat cushion.
- Release the screws and move the seat base to the required position.
- Tighten the screws again.

Seat width

- The width of the seat is adjusted by moving the side sections.
- Loosen the screws and remove the memory stick.
- Move the side tube to the desired position.
- Insert the memory stick and tighten the screws.



Make sure that both memory sticks are in the same hole position on the left and right.

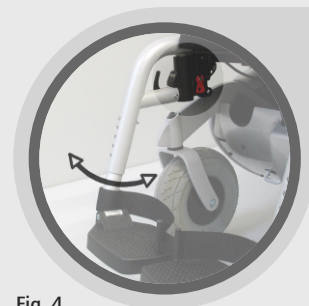


Fig. 4

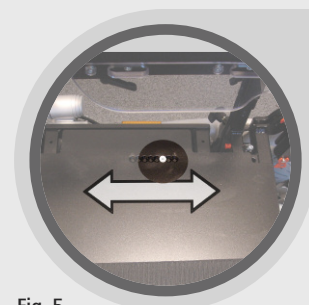


Fig. 5

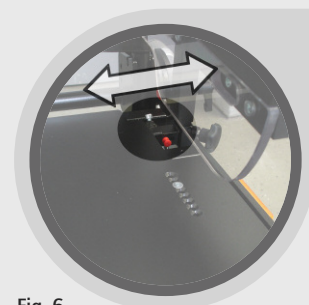


Fig. 6

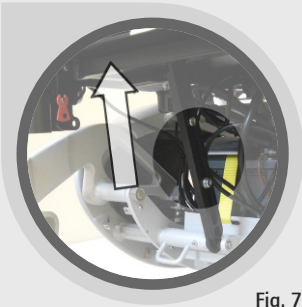


Fig. 7

Seat angle

- Loosen the clamping lever until the seat angle can be adjusted (do not pull out).
- Set the required seat angle.
- Tighten the clamping lever again.

3.4.3 Back rest

The angle the seat back of the electric wheelchair can be adjusted very simply and without requiring force. The back can also be folded completely forward.

- The seat back angle can be adjusted from 5° forward to 75° back.
- Release the red locking clips on the right and left at the perforated screen and pull the pins out.
- Move the back rest back to the desired position.
- Insert the pins and lock them with the locking clip



Fig. 8a



Fig. 8b

- To fold the back completely forward or to remove it release the bottom locking clips on the right and left and pull the pins out.
- When you want to replace the seat back, proceed in reverse order.
- Insert the pins and lock them with the locking clip.

3.4.4 Arm rests

The arm rests can be removed completely to allow the user to enter and leave the wheelchair from the side. The height of the arm rests and the distance to the seat back can also be adjusted, and they can also be moved to the side when the seat width is adjusted.

Removing arm rests

- To remove the arm rests loosen the knurled screw and pull the arm rest upwards.
- When installing the arm rests make sure that they are pushed in to the stop and fixed in position.

Adjusting height

- Loosen the lever screw and pull it out completely.
- Move the arm rest to the desired position.
- Tighten the lever screw again to fix it in position.

Distance to seat back

- Unscrew the Allen screw and remove it completely.
- Move the arm rest to the desired position.
- Replace the Allen screw and tighten it.



Fig. 9



Fig. 10



Fig. 11

3.4.5 Side section

The height of the side sections can be adjusted with the arm rests and they can be moved sideways to adjust the seat width.

- For side adjustment see the section on adjusting the seat width.
- For height adjustment see the section on adjusting the arm rests.

3.4.6 Control

The control can be attached under the arm rest on the right or left. The position can also be adjusted to the length of the underarm.

- Unscrew the lever screw under the arm rest.
- Mount the control under the opposite arm rest. Tighten the lever screw.



Note that the control cable will have to rerouted. Have this done by a technician.



Fig. 12

3.4.7 Seat belt

The seat belt is attached to the sides of the frame.

- Adjust the length of the seat belt to fit you by moving the buckle.
- Lock the belt with the buckle.
- Unlock the belt by pressing the red button on the belt buckle.

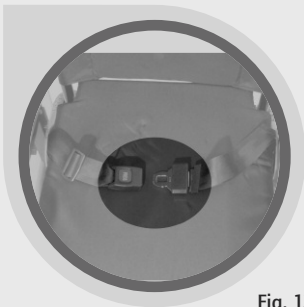


Fig. 13

4. Using the wheelchair

Once you have adjusted the wheelchair to your satisfaction, familiarise yourself with the functions of the controls.

4.1 Description of functions of controls

If the wheelchair has been ordered without electrical adjustment of seat back, seat angle and knee angle, the VR-2 control made by PG Drives Technology is installed. Electrical adjustment components can be ordered as aftermarket components, but they must be installed by an authorised service technician.

If the wheelchair has been ordered with electrical adjustment of seat back, seat angle and/or knee angle, the R-net control made by PG Drives Technology is installed. The functions of the two types of joystick control are described separately below.

4.1.1 VR-2 control

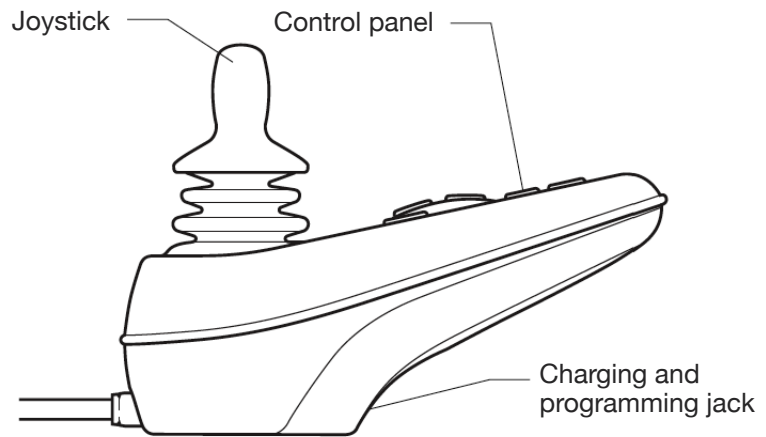


Fig. 14

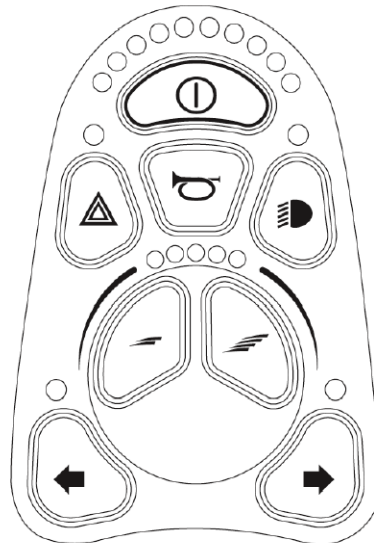


Fig. 15

Battery status display

The battery status display shows the charge status. If the display is in the green range, the battery is sufficiently charged.

If the display is in the red range, the wheelchair can only be used for a short distance and the battery should be charged as soon as possible (see charging procedure).

On/Off button

Press this button to switch on the wheelchair.

Display of mode

The mode display shows the preselected mode. Settings from 1 to 5 LEDs are available. The modes indirectly define the maximum available speed when the joystick is moved, i.e. in mode 5 the highest maximum speed is available and in mode 1 the lowest.

Setting the mode

Press these buttons to change the mode, i.e. increase (right) or reduce (left) the maximum available speed. The speed is controlled by movement of the joystick.

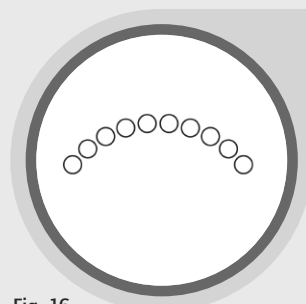


Fig. 16

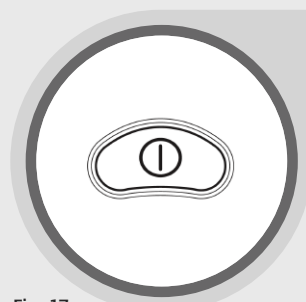


Fig. 17

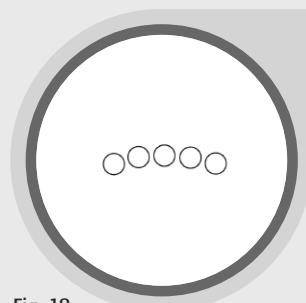


Fig. 18



Fig. 19

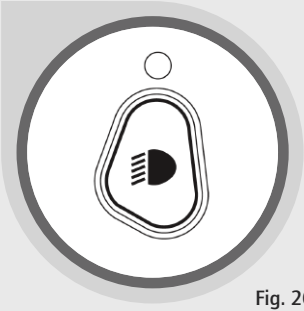


Fig. 20

Light

Use this button to switch on the active lighting system of your wheelchair when darkness falls or when travelling through dark areas such as tunnels. This will make you more visible to other traffic.

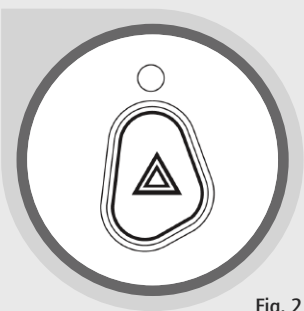


Fig. 21

Warning indicators

Press this button to switch on the warning indicators in emergency situations, such as inability to move the wheelchair. All four indicator lights will flash and signal other traffic that your wheelchair is disabled.

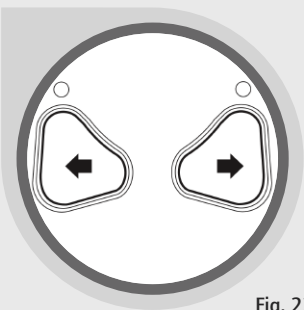


Fig. 22

Indicators (left/right)

Use this button to switch on the left or right indicators of your wheelchair to signal other traffic that you wish to change your direction of travel to the left or right. Press the button again to switch off the indicators.

Immobiliser

To protect your wheelchair from unauthorised use or theft store it in a locked room or activate the immobiliser.

- Press and hold the On/Off button until you hear a beep and release it.
- Move the joystick in the direction of travel and then to the neutral position. It will beep in each position. Now the control is locked.
- Switch on the controller with the On/Off button.
- Move the joystick in the direction of travel and then to the neutral position. It will beep in each position. Now the control is released.

4.1.2 R-net control

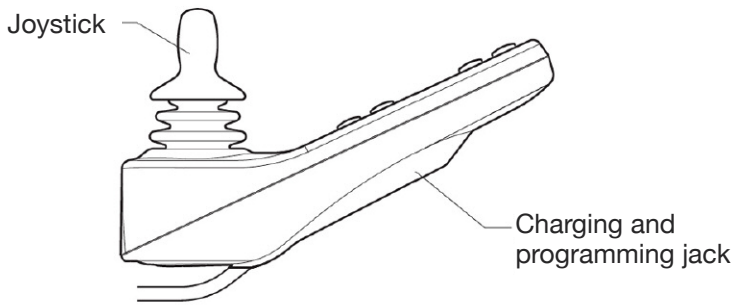


Fig. 23

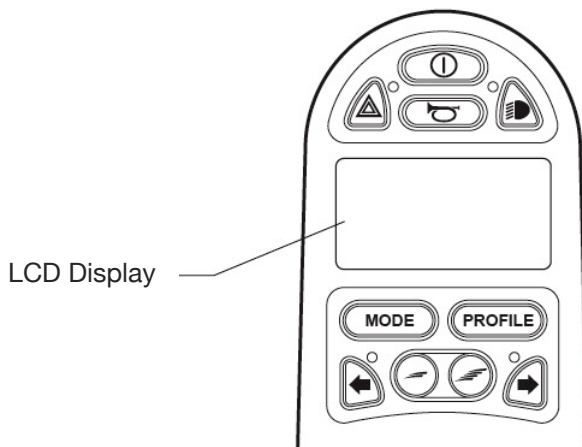


Fig. 24

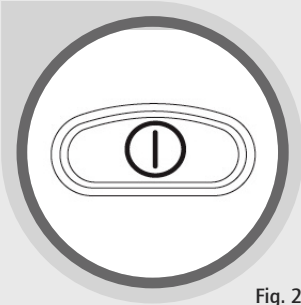


Fig. 25

On/Off button

Press this button to switch on the wheelchair. The electrical components are also active at this stage.

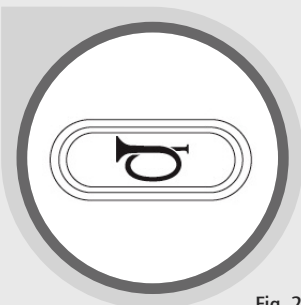


Fig. 26

Horn

Press this button to sound the horn.

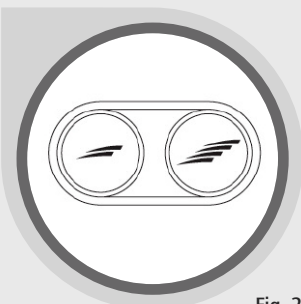


Fig. 27

Setting the mode

Press these buttons to change the mode, i.e. increase (right) or reduce (left) the maximum available speed. The speed is controlled by movement of the joystick.

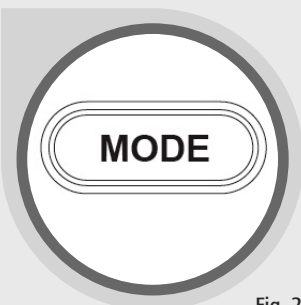


Fig. 28

Mode

Press this button to select a mode. The modes depend on the programming and the installed electrical components.

Profile

Press this button to select the profiles. The profiles depend on the programming and the installed electrical components. The profiles are set with the authorised service technician.

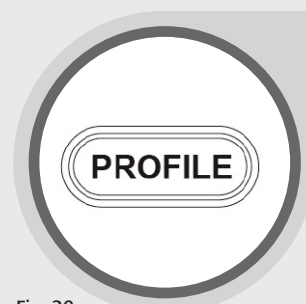


Fig. 29

Warning indicators

Press this button to switch on the warning indicators in emergency situations, such as inability to move the wheelchair. All four indicator lights will flash and signal other traffic that your wheelchair is disabled.



Fig. 30

Light

Use this button to switch on the active lighting of your wheelchair when darkness falls or when travelling through dark areas such as tunnels. This will make you more visible to other traffic.

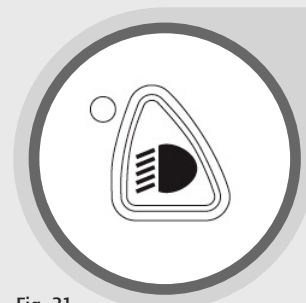


Fig. 31

Indicators (left/right)

Use this button to switch on the left or right indicators of your wheelchair to signal other traffic that you wish to change your direction of travel to the left or right. Press the button again to switch off the indicators.

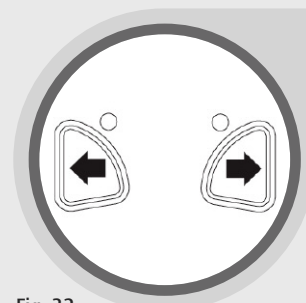


Fig. 32

4.1.3 LCD display and the most important symbols

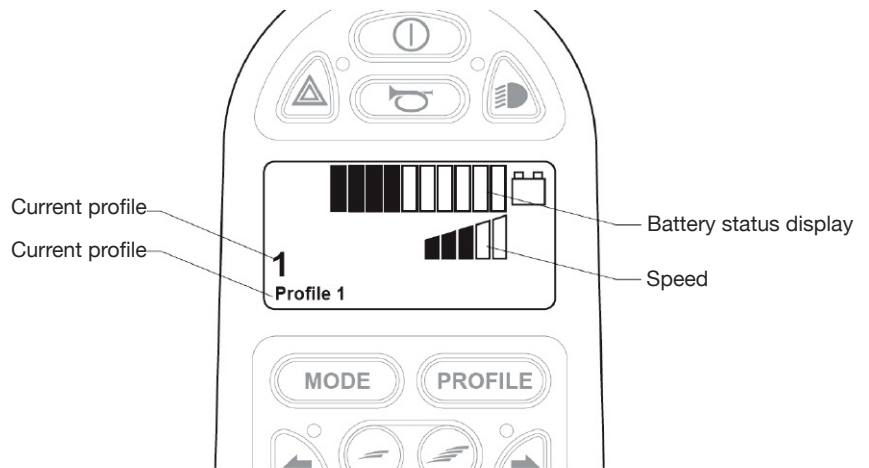


Fig. 33

Battery status display

The battery status display shows the charge status.

- Continuous light means: the charge is adequate.
- Slow flashing means: all functions still operate correctly but a battery charge is recommended.
- Sequential light means: the battery charger is connected and the batteries are being charged.

Speed

The current speed of the wheelchair is shown.

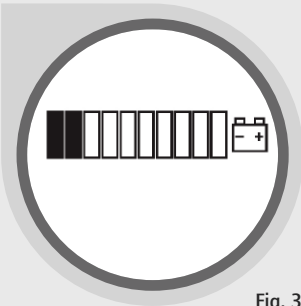


Fig. 34



Fig. 35

Profiles

The profile number shows which profile is currently selected for the wheelchair. The text also describes the current profile.



Fig. 36

Error

This symbol appears if an error in the control that causes the system to shut down has occurred. Have the system checked by an authorised service technician as soon as possible.



Fig. 37

Immobiliser

To protect your wheelchair from unauthorised use or theft store it in a locked room or activate the immobiliser.

- Press and hold the On/Off button until you hear a beep and release it.
- Move the joystick in the direction of travel and then to the neutral position. It will beep in each position. Now the control is locked.
- Switch on the controller with the On/Off button.
- Move the joystick in the direction of travel and then to the neutral position. It will beep in each position. Now the control is released.



Fig. 38

4.1.4 Electrical adjustments

The seating position display must be enabled.

Press the Mode button and scroll (joystick left or right) until you have reached the seating position display. There you can select every single electrical adjustment.



Fig. 39

Back rest

The seat back adjustment is now enabled.

Move the joystick in the direction of travel or the opposite direction to adjust the angle of the seat back.

Then scroll to additional adjustments as described above.

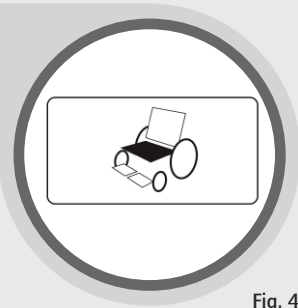


Fig. 40

Seat angle

The seat angle adjustment is now enabled.

Move the joystick in the direction of travel or the opposite direction to adjust the angle of the seat.

Then scroll to additional adjustments as described above.

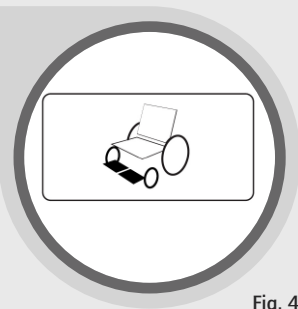


Fig. 41

Foot rests

The foot rest adjustment is now enabled.

Move the joystick in the direction of travel or the opposite direction to adjust the angle of the foot rest.

Scroll further to adjust the individual foot rests as described above.

4.1.5 Diagnostic Display

If the controller detects an error in the system while the wheelchair is in use, the diagnostic display automatically opens.

The display shows the error code, a short description of the error and the module in which the error has occurred.

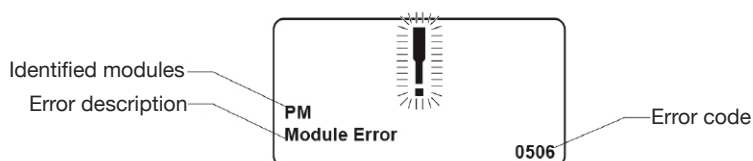


Fig. 42

Identified modules

PM Power Module

JSM Joystick Module

ISM Intelligent Seating/Lighting Module

Error description

The text shows a brief description of the error type.

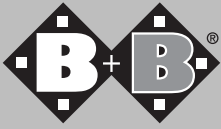
Error code

The 4-digit code shows the exact error that was detected.

Diagnostic Procedure

Proceed as follows:

- Read the error description, identify the module and the exact error code.
- Switch off the control.
- Check the connections to the modules.
- Check the battery charge.
- Carry out the procedure for the error code as described in the Service Guide (with your authorised service technician).
- Switch on the wheelchair again and check its operation. If the wheelchair does not operate normally, switch it off again and contact the service technician.



4.2 Entering and leaving

Entering and leaving from the side

- Move the wheelchair as close as possible to the present or future seat so they are side by side.
- If you wish to move from another wheelchair or room chair, lock it by setting the parking brakes.
- Lock the Neo to prevent it from moving accidentally by pressing the On/Off button to switch off the control (all displays off).
- Remove the arm rest and side section.
- Fold the foot plates to the side or remove the leg rests.
- Now slide sideways onto the other seat.
- Make sure that you are sitting as far back in the seat as possible.
- Move the arm rest and leg rests to the original position.

Entering and leaving from the front:

- First fold the foot plates up or remove the leg rests.
- Move the Neo as close as possible to the present or future seat front to front.
- If you wish to move from another wheelchair or room chair, lock it by setting the parking brakes.
- Now slide onto the seat by turning your body around.
- Then move the arm rest and leg rests to the original position.

4.3 Moving with the wheelchair



Before moving check that the solenoid brake is correctly locked.

Commissioning

Sit in the seat of your B+B wheelchair and place your legs of the footrests. Make sure that you are sitting as far back in the seat as possible. Make sure that there is no loose clothing such as scarves, shirts etc. is hanging from the wheelchair and could be caught in the wheels.

Make sure that you are comfortably and securely seated. Press the On/Off button to switch on the Neo. All electrical driving functions are now available.

Driving functions

Your dealer can adjust the values for speed, acceleration and deceleration to your requirements subject to the legal regulations. For a start select a low mode and increase it while moving if required.

Use the joystick to start moving. The joystick is used simultaneously to increase the speed and to change the direction of movement. When the joystick is in the central position, the wheelchair is mechanically braked and locked to prevent it from moving unexpectedly.

Moving forward: to move forward in a straight line move the joystick cautiously forward. The further forward the joystick is moved faster your wheelchair. If you release the joystick the wheelchair will automatically be braked to a stop.

Reversing: to move in reverse move the joystick cautiously back. The further back the joystick is moved faster your wheelchair. If you release the joystick the wheelchair will automatically be braked to a stop.



Fig. 43

4.4 Leg rests

To make it as easy as possible to enter and leave your wheelchair, the foot plates can be folded up or the leg rests can be swung to the side out of the way or removed.

- Open the lock to swing the leg rest to the side.



Fig. 44

- The leg rest in the swung-out position can be completely removed.
- When you want to replace the leg rest, proceed in reverse order.
- Move the leg rest to the forward position until you hear it lock into place.

4.5 Pushing the wheelchair

If you wish to push the wheelchair in some situations, the brakes must be unlocked. The wheelchair is easy to push in freewheel mode.



Caution! The electromechanical brake is disabled in this mode.

- Move the unlocking levers down.
- A small jerk will indicate that the drives are now unlocked.
- To lock them again pull the unlocking levers up and they will lock automatically.



For safety reasons the motor drive is locked in freewheel mode.



Caution! Danger of fatal injury!
The drives must only be unlocked on level ground.

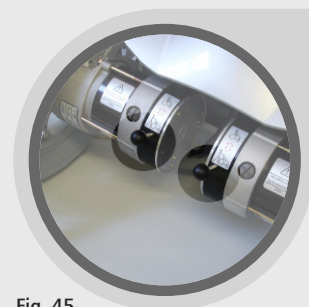
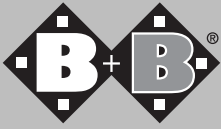


Fig. 45



5. Technical data

Dimensions and weights

Max. load capacity (kg):	200
Seat width (cm):	45 (effectively 40 to 51)
Seat height (cm):	50
Seat depth (cm):	42 to 51
Seat angle (°):	2 to +19 (optional electrical adjustment)
Seat back height (cm):	44
Seat back angle (°):	-5 to 75 (optional electrical adjustment)
Knee angle (°):	90 to 108 (optional electrical adjustment)
Overall length (cm):	115 with supports
Overall width (cm):	69
Unloaded weight (kg):	131

Tyres

Drive wheels (mm):	3.00-8 (250 kPa)
Swivelling wheels (mm):	3.00-4 (350 kPa)

Electrical system

Main fuse (A):	60
Battery:	2 x 12V / 60 Ah
Battery charger:	24VDC / 8A IUoU
Motor:	DC 24 V / Shihlin
Controller:	VR2 (PG Drives Technology) R-net (PG Drives Technology)
Lights and indicators:	as required by German traffic regulations

Driving characteristics

Speed (km/h):	6
Climbing capacity (°):	12
Obstacle height (mm):	50
Range (km):	40
Turning circle (cm)::	85

6. Care instructions for the user

6.1 Cleaning and disinfection

Make sure that the wheelchair is switched off before starting to clean it.

- The frame sections and panels of the wheelchair can be wiped with a damp cloth. A mild cleaning agent can be used for stubborn dirt.
- The wheels can be cleaned with a damp brush with plastic bristles (do not use a wire brush).
- The seat, seat back and arm rests can be cleaned of dust and minor dirt with a damp cloth. Do not use aggressive cleaning agents, because they may attack the surface of the material.

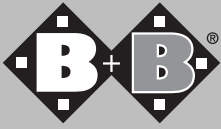
The cushions can be washed with warm water at 40°C and disinfected with a standard disinfectant.

- Please note that electrical and electronic components must not come into contact with water unnecessarily.



rily.

Caution! Do not use high pressure cleaners or steam cleaners.



6.2 Inspection before use

6.2.1 Brake check

Every time you use the wheelchair check the brake system. Move forward slowly and release the joystick. The wheelchair must come to a stop in the normal manner. When it is at a standstill the mechanical brake must lock with an audible click. If you detect unusual brake behaviour, inform your dealer immediately and do not use the wheelchair. The motor brake operates correctly if you cannot push the wheelchair when it is switched off. However, if it can be moved, the electromagnetic brake is faulty. Do not use the wheelchair if this is the case. Contact your dealer immediately.

6.2.2 Checking lights, indicators and horn

Before moving off in the wheelchair always check the operation of the lighting system, the indicators and horn.

If you press the button and there is no response from the equipment, inform your dealer immediately and do not use the wheelchair.

6.2.3 Checking the tyres

Before moving off in the wheelchair always check that the tyres are undamaged and the tyre pressure is adequate. If the pressure is too low, the tyres must be pumped up. Check the tyre tread depth at least once a month. It should be at least 1 mm. Defective or worn tyres must be replaced by the dealer.

6.3 Batteries

Your wheelchair is fitted with maintenance-free gel batteries that do not require checking of levels and are electronically protected from deep discharge. If you do not use your wheelchair for an extended period, the batteries should be charged every two months, otherwise they may be destroyed by deep discharge. Make a habit of checking the battery status display on the control every time before using your wheelchair. If the battery status display shows only the red LEDs, do not travel long distances and connect the battery charger to the wheelchair as soon as possible (VR2 control). We recommend charging the battery after every time the wheelchair is used.

6.3.1 Charging

Charging for the first time:

To charge the batteries to their maximum capacity proceed as follows:

- Discharge the factory-charged batteries until the LED display shows two bars.
- Charge the batteries as described below (approx. 16 h).
- Discharge the batteries again to two bars on the LED indicator.
- Finally charge the batteries as described.

Use only approved battery chargers to charge the batteries (see Technical Data). Follow the instructions for use of the battery charger.

- Before using the battery charger check that the mains connection is 230 V.
- Switch off the wheelchair first.
- Connect the battery charger to the wheelchair. The charging jack is on the side under the control.
- Plug the mains plug of the battery charger into the mains socket (230 V).
- The charge indicator (green) of the battery charger shows the status of the charging process.

Yellow – battery charger is switched on

Steady – charging

Flashing 10-20 times per min. – boost charge

Flashing 5 times per min. – batteries charged

- Once charging is complete, disconnect the mains plug and disconnect the battery charger from the wheelchair.

6.3.2 Replacing batteries

When working on the batteries be very careful, do not use metal tools, do not touch the battery terminals and follow the directions of the battery manufacturer.



Caution! This work should only be done by a trained technician. Danger of electrocution!



Fig. 46



Fig. 47

Use only batteries approved for this wheelchair (see Technical Data).

Make sure that the wheelchair is switched off before starting to replace batteries.

- First remove the battery cover.
- Loosen the screws on the right and left.
- Now the belts that hold the battery can be released.
- Disconnect the battery cable. First the red terminal and then the black terminal. Make sure you use insulated tools and do not contact metal frame parts while disconnecting the cables.
- Lift the batteries carefully out by the handles.
- Install the new batteries in their correct position and connect the terminals. Note the correct colour-coding (red and black).
- Secure the batteries with the belts and attach the battery cover.



When the batteries have reached the end of their life, i.e. they can no longer be adequately charged, they must not be disposed of with household rubbish. Old batteries are returned to the dealer when new batteries are purchased and correctly disposed of.

7. Maintenance instructions for dealers

We recommend having the complete wheelchair inspected by the dealer at least once a year. If faults or defects in the wheelchair are found, it must be returned to the dealer for repair immediately. The dealer can receive the required information, documentation and circuit diagrams for repair and service on request. A training program is also available for dealers.

B+B customer service is available to answer questions at + 49 700/6000 7070.

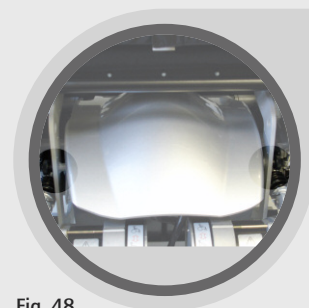
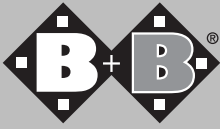


Fig. 48



Fig. 49



8. Disposal

If the wheelchair is no longer used and you wish to dispose of it, please contact your dealer.



If you wish to dispose of it yourself, please contact a local recycling company for the disposal regulations of your jurisdiction.

9. Transferring the wheelchair

When the wheelchair is transferred to a new owner, please include all the technical documentation with it for the new user.



The wheelchair must be inspected in accordance with the service schedule and must be in good condition.

10. Maintenance

Our customer service can provide a service schedule for the wheelchair.

11. Warranty

Warranty claims can be made for all defects of the wheelchair that can be confirmed as due to material or manufacturing faults.

If you make a claim under the warranty, please submit the completed warranty certificate.



Caution! Warranty claims and product liability claims will not be accepted if the instruction manual is not followed and incorrectly carried out maintenance work and also technical modifications and additions (attachments) are made without approval by Bischoff & Bischoff.

Our wheelchair is supplied with a warranty of five years for the frame. All other components are guaranteed for two years.

Warranty-certificate

(Please note our general business terms and conditions)

Model: Neo

Serial number*

(to be entered by dealer)

Dealer:

Date and stamp

*See the side frame for information stickers

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